

# Privacy Statement

## Concord Capital Intelligence

### Website Privacy Policy

#### Version 1: 02 August 2024

This privacy policy explains the information we collect from you when you use our website. As a data controller, we are required by law to provide you with details about us, why and how we use your data, and the rights you have over your data.

### Who are we?

We are Concord Capital Intelligence. Our headquarters are located in Milton Keynes, Buckinghamshire, United Kingdom. You can contact us by post at this address, by email at [contact@concordcapitalintelligence.com](mailto:contact@concordcapitalintelligence.com), or by telephone at +44 (0)7586681267.

We are not required to have a data protection officer, so any inquiries about our use of your personal data should be addressed to the contact details above.

### How we use your information:

- When you use our website
- When you submit an enquiry via our website
- Your rights as a data subject
- Your right to complain
- Updates to this privacy policy

### When you use our website

When you use our website to browse our products and services and view the information we make available, we do NOT use cookies to collect information about visitors.

### When you submit an enquiry via our website

When you submit an enquiry via our website, we ask for your name, email address, the subject of your enquiry, and your message.

We use this information to respond to your query, including providing you with any requested information about



# CONCORD CAPITAL INTELLIGENCE

Smart choice. Smarter capital.

Milton Keynes, United Kingdom

+44 75 8668 1267

Sofia, Bulgaria

+359 878 730 999

[contact@concordcapitalintelligence.com](mailto:contact@concordcapitalintelligence.com)

our services. We may also email you several times after your enquiry to follow up on your interest and ensure that we have answered it to your satisfaction. We do this based on our legitimate interest in providing accurate information prior to commencing a business relationship with you.

Your enquiry is stored and processed within third-party servers and customer relationship management systems, which are based within the European Economic Area (EEA) or the USA, as appropriate. The providers of these systems are contractually bound to provide adequate safeguards over your personal data.

We do not use the information you provide to make any automated decisions that might affect you.

We keep enquiry emails for two years, after which they are securely archived and kept for seven years before being deleted. If, as a result of your enquiry, you become a client of Concord Capital Intelligence, your enquiry information will be handled under our Personal Data Policy.

## **Your rights as a data subject**

By law, you can ask us what information we hold about you and request corrections if it is inaccurate. If we have asked for your consent to process your personal data, you may withdraw that consent at any time.

If we are processing your personal data based on consent or to fulfil a contract, you can ask us to provide you with a copy of the information in a machine-readable format so that you can transfer it to another provider.

If we are processing your personal data based on consent or legitimate interest, you can request that your data be erased.

You have the right to ask us to stop using your information for a period of time if you believe we are not doing so lawfully.

## **Your right to complain**

If you have a complaint about our use of your information, we prefer you to contact us directly in the first instance so that we can address your complaint. However, you can also contact the Information Commissioner's Office via their website at [www.ico.org.uk/concerns](http://www.ico.org.uk/concerns) or write to them at:



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## **Information Commissioner's Office**

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

## **Updates to this privacy policy**

We regularly review and, if appropriate, update this privacy policy as our services and use of personal data evolve. If we wish to use your personal data in a manner not previously identified, we will contact you to provide information about this and, if necessary, to ask for your consent.

We will update the version number and date of this document each time it is changed.